



Brightwork Limited Warranty

Nantucket Sinks warrants the quality of its Brightwork sinks - when installed properly and used in a residential application for a period for 5 years from the receipt of purchase.

This warranty is extended to the original purchaser of the Nantucket Sink.

Transportation costs or labor costs are not included in this warranty.

This warranty does not apply to the finish of any Brightwork sink. With its intrinsic nature of these handcrafted products and artisan process variations in dimensions, color, texture, hue, hammering uniformity and finishes are to be expected and therefore not to be considered defects.

Failure to follow the recommended procedures for care and maintenance, abusive treatment or environmental factors. The use of corrosive materials, corrosive liquids or photographic solutions is prohibited.

Nantucket Sinks reserves the right to examine the installation and product prior to installation.

This warranty is extended to only the original consumer purchaser of the product.

To obtain service under warranty write or email to:

info@nantucketsinksusa.com

(Please include pictures.)

**Nantucket Sinks
C/O Seena Stone LLC
342 Compass Circle, Unit #C1/C2
North Kingstown, RI 02852**

Include a letter containing the following information:

Date and location of purchase and installation

Description of nature of defect

Model number or description of model

Please read on below for proper care instructions for Brightwork Sinks.

Care and Cleaning

Particular care is needed in the cleaning and maintenance of your product. Our products are considered to have a living finish. In other words, the finish will patina over time and develop its own unique character. This finish is not guaranteed for the life of the sink. The finish will however last a very long time with careful care and preventative maintenance. Your sink can and will be directly affected by environmental and personal maintenance factors. Factors include, water quality, air temperature and personal care products.

Preventative Maintenance

Before initial use, Nantucket Sinks recommends you use a superior quality carnauba paste wax to seal the finish. Repeating this process every 6 months will further protect the living finish.

To clean your product:

(Daily cleaning) Wash gently with a soft damp cloth. Use soap that is mild and free of anti-bacterial properties that may contain bleach. The original Dawn® soap is a good choice for its neutrality. Apply a small amount of soap to a damp cloth and gently clean the surface. Rinse thoroughly and hand dry. Never use steel wool or a scouring pad or sponge to clean the surface. The use of any cleaners or disinfectants other than mild soap and water will void the warranty.

***Please Note!** Personal care and everyday use products such as face cleansers, toothpaste, male grooming products, wine, fruit acid, and ketchup can and will alter the finish voiding the warranty. So please rinse thoroughly after exposure to the aforementioned products.*

Copper:

The way to keep your copper sink in optimal condition is to keep it clean and dry. For basic cleaning, simply use a mild soap and water; other cleaners are not necessary. A good habit is to wipe the sink dry after each use, especially in hard water areas. For extra protection, use a superior quality carnauba paste wax to seal the finish. Apply to the copper surface periodically. This will help maintain the luster of the copper and provide better water runoff.

Do not use corrosives such as chlorine or concentrated vinegar, abrasive cleaners or copper cleaners. To prevent discoloration or damage to the finish, avoid acidic substances (lemons, pineapples, citrus in general, ketchup, wine) left in contact with the copper surface. For example, when cutting acidic fruits let the water run so the fruit juices do not linger on the copper and thoroughly rinse the sink. These substances may remove the patina finish of a copper sink. However, if an acidic product removes some of the patina, do not worry, the patina will naturally return over time, generally in a matter of days. The patina will once again blend into the surrounding area. During this period of re-patina, avoid waxing the sink.

For bathroom sinks try to avoid leaving toothpaste and liquid hand soaps on the sink for extended periods of time and make sure you rinse and dry the sink well. Some of these soaps have very strong chemicals.

When using copper kitchen sinks it is very important not to place hot pots and pans on the surface of the sink or leave them unattended overnight. The finish can be damaged or removed. Please do not get discouraged since copper has an endless ability to regenerate the surface patina naturally. Once again, with regular use the copper will regain the patina finish and match the adjacent area.