

Chrome and Nickel Plated Products

Due to the intrinsic nature of our handcrafted product and artisan process, variations in dimensions, color, texture, hue, hammering, uniformity, and finishes are expected and not considered defects. The warranty covers what is considered a manufacturer's defect only. Manufactures defects include improper welding or structural defects. We offer no warranty with respect to the finish on the products, as the finish naturally changes over time.

Our nickel and chrome products are electroplated and require special care & maintenance. Be aware that by using products other than the recommended care products or failing to abide by the preventative maintenance measures outlined in the care and maintenance section will void the warranty. Be aware that leaving acidic foods, chemicals, cleaning products, personal grooming products etc. can and will remove the plating.

For this reason, we strongly recommended that you use a superior quality carnauba paste wax to seal the finish BEFORE INITIAL USE. We also recommend repeating this process **every 6 months** in order to further protect the living finish.

Particular care is needed in the cleaning and maintenance of your item. Our items are considered to have a living finish. In other words, the finish will patina over time and develop its own unique character. This finish is not guaranteed for the life of the sink. The finish will however last a very long time with careful care and preventative maintenance. Your sink can and will be directly affected by environmental and personal maintenance factors. Factors include, water quality, air temperature and personal care products.

TO CLEAN YOUR PRODUCT:

(Daily cleaning) Wash gently with a soft damp cloth. Use soap that is mild and free of anti-bacterial properties that may contain bleach. The original Dawn® soap is a good choice for its neutrality. Apply a small amount of soap to the damp cloth and gently clean the surface. Rinse thoroughly and hand dry. Never use steel wool or a scouring pad or sponge to clean the surface. The use of any cleaners or disinfectants other than mild soap and water will void the warranty.

Please Note! Personal care and everyday use products such as face cleansers, toothpaste, male grooming products, wine, fruit acid, and ketchup can and will alter the finish. So **please rinse thoroughly** after exposure to the aforementioned products.